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TechShare Jail Software Solution

Responses to Vendor Questions

Proposals Due: April 28, 2017
5:00 p.m. Central Time

- 1. Section 1.1.3 (Common Integrated Justice System) of the proposal mentions the development of a strategic plan and "roadmap" for integrated justice among Texas counties. Could Urban Counties make this document available for proposers to review?**

The Strategic Plan document, which includes the Roadmap, is now posted on the Jail website [here](#).

- 2. Would you mind sharing the slides from the Friday, March 24th, Pre-Proposal Conference with us as well please?**

The presentation from the vendor conference is now posted on the Jail website [here](#). Please note the original schedule contained in that presentation has since changed, per Amendment #1 issued March 29, 2017.

- 3. In 4.1.2. - "Data Sharing" - are the other components of the Justice system on the Cloud (private or public cloud)? In order for integration and cost benefits, can the related Justice system platforms be moved to a common cloud? This also relates to 4.3.4 where the IaaS deployment is referenced**

The Juvenile, Prosecutor, Defense, Law Enforcement, and Indigent Defense components are all designed to be deployed in the Cloud. Prosecutor, Defense and Law Enforcement are being deployed in the Cloud for new counties that are joining the program. The Court component is built on a .Net client server technology so the server components could be deployed to the Cloud. The related justice systems platforms could be moved to a common cloud for integration and cost benefits, as long as we can implement the required role-based security.

- 4. In 4.2 - What is the expected scope of the Jail management system updates? Specifically, will this have the same technology platform (e.g. .NET, C#)**

Yes. Jail Management System is expected to have the same technology platform.

- 5. In Section 4, there is not sufficient information to create an overall estimate. Is there an approximate Level of Effort (LOE), in terms of hours, resources, that can be referenced for preparing an estimate? This can be related to the Jail management system of a specific county, or earlier versions. In the absence of this information, can we get the high-level modules that are in scope for the Jail Management system, and what are clearly out of scope?**

The high-level modules that are in scope for the Jail Management System are summarized on a separate document that is now available on the web site (Vendor Question 5 Support Document.) This is not intended to be a restatement or revision to the summarized requirements that are provided with the RFP.

- 6. What level of mobile access is required for the users of these systems? Or, should we assume that there is no mobile access?**

Mobile access is not required.

7. What is the level of notifications and alerts that need to be managed?

Standard alerts and notifications will be incorporated into various components of the system. For example, all inmates are classified and there are certain "keep away" requirements regarding inmates in different classifications. If there is a risk of violating these requirements through the movement or relocation of prisoners, an alert/notification should be generated to advise jail management.

8. What is the Incident reporting system, that requires integration with the core systems?

In this context, Incident Reporting is related to events that happen in the jail that must be recorded and reported in accordance with jail standards. For example, an inmate confrontation or altercation would be recorded as an incident.

9. On Page 9 of the RFP (last paragraph), there is a reference to "comprehensive requirements as perceived by Texas counties". Please can we learn more about these systems, scope of functionality, technologies, size of projects, current hosting and other related technology details of these projects?

Two separate detailed Requests for Proposals for Jail Management have been published recently in Texas. Both will be provided on the Jail website (Vendor Question 9 Support Documents, Harris County and Midland County RFPs) as examples of "comprehensive requirements as perceived by Texas counties."

10. Is there an opportunity to request for extending the time for submissions, based on the CUC response to questions (which come in on April 7th). Also, the answers may lead to additional questions, to get a better idea of scope for all respondents.

An extension for submission of additional questions will be published on the Jail website. Any change in the proposal submission due date will be published as an amendment to the RFP on the Jail website.

11. Other than Appendix A, is there any other information about functional and non-functional system requirements available?

See question number 9, above.

12. In TxCUC's estimates, how does the size and complexity of the Jail system compare with other TechShare initiatives - e.g., is it comparable to or roughly half, or twice, the size and complexity of the prosecutor system?

The Urban Counties has not conducted an exercise in comparing the Jail Management System with other TechShare initiatives. The system that is closest in functionality is the Juvenile Case Management System, TechShare.Juvenile.

13. Given that final cost is expected to be delivered in a second round, following review of the full requirements, are you expecting a rough order of magnitude cost estimate as part of the initial submission?

Yes. We also invite proposals to include a methodology for calculating costs under proposed relationships and roles.

- 14. Will the jails system be a shared tenancy model or will each state and/or county require its own instance? What are the data retention and destruction requirements? Do they need to be configurable at a state/county level?**

The Jail Management System will be a shared tenancy model and will be configurable at a state/county level. Data retention and destruction requirements are not available at this time.

- 15. The need for kiosk devices to be placed within jail environments is identified. Is it expected that respondent will provide an integrated hardware plus software solution for this requirement? If so, are there specific jail-based use constraints it must comply with? Is a mobile application or mobility-enablement (such as a two-way text messaging interface) a desired component?**

Hardware is not expected to be provided by the Respondents. However, if the Respondent has specific experience in this area and elects to suggest hardware solutions, that information would be welcome.

- 16. A significant list of 3rd party interfaces is identified including: Fingerprint system integration, Victim notification, Courts CMS integration, Electronic Medical Records (EMR), Phone / Visitation, Commissary, SSO/Active Directory, Trust accounts, Documents imaging and RFID solutions. Is there a defined standard for each of these interfaces that will govern information exchange or will each of these be developed as a one-off integration?**

There will be a defined standard for each interface. Standard information exchange management software such as Biztalk may be used to perform translations as necessary between systems.

- 17. There is no specific mention of inmate or jail physical plant services (e.g. janitorial, entertainment, religious or other) management. Is this an area of concern that the system should be capable of addressing?**

There is no requirement for physical plant services. There are requirements for inmate programmatic services.

- 18. How are transactions measured and what kind of transaction volumes and performance levels are you looking to manage?**

Transaction volumes and measurements have not been defined at this time. Standard Service Level Requirements are defined for each TechShare system and are published as part of the system operations and support documentation. These requirements will be developed for the Jail Management System through a collaborative process involving the participating counties.

- 19. Will CUC provide a BA or Resource Manager representing county stakeholders or is respondent responsible for directly interacting with the county stakeholders?**

The Urban Counties is planning to provide a Resource Manager and Business Analyst(s) to guide the collaboration with the county stakeholders and subject matter experts.

- 20. Are you looking for a developer to produce a customer JMS product for CUC and the 37 counties in the state of Texas?**

The Request for Proposals is for a solution that meets the requirements set forth in the document.

21. Is a COTS solution acceptable as long as it fulfills the requirements?

Yes.

22. Is this a tool for group procurement or are you looking at active deployments?

This is a collaborative process designed to result in a project proposal for the development and/or procurement of the Jail solution that will be open to all counties in Texas. Deployments (implementation) for each county will be negotiated separately through the Urban Counties once the solution is generally available. Deployments (implementations) are not part of this Request for Proposals.