

Appeals

Isabel Rodriguez Program Coordinator TIHCA October 19, 2017



Chapter 61 Indigent Health Care and Treatment Act

Sec. 61.024. COUNTY APPLICATION PROCEDURE.

(i) The county shall provide a procedure for reviewing applications and for allowing an applicant to appeal a denial of assistance.

(j) The county shall provide an applicant written notification of the county's decision. Sec. 61.043. PREVENTION AND DETECTION OF FRAUD. notification shall include the reason for the denial and an explanation of the procedure for appealing the denial.

Sec. 61.043. PREVENTION AND DETECTION OF FRAUD.

(b) Procedures established by a county for administrative hearings conducted under this section shall provide for appropriate due process, including procedures for appeals. Denton County Indigent Health Care (CIHC) Ineligibility / Administrative Disqualification Appeal Process



 Notice of Ineligibility (Form 117) shall be used to notify an applicant/household of a decision or denial and shall include the reason for the denial, the effective date of the denial, if applicable, and an explanation and notification of the right of appeal.

Notice of Ineligibility



Denton County Form 117

NOTICE OF INELIGIBILITY

On the basis of Chapter 61 Health & Safety Code and program policies the following action has been taken:

Your application for County Indigent Health Care Program benefits for medical services has been denied for the following reason:

- Requested information to be used in determining eligibility was not received by deadline.
- Household calculated income received including anticipated \$____ exceeds program resource limit of \$____ for a household size of #
- Combined resources.____, exceed program resource limit of \$2,000/\$3.000.

If you were previously eligible for services you will not be eligible for County Indigent Health Care <u>Program_after</u>____.

If you have any questions, please contact our office. If you believe this decision is not correct, please contact our office to discuss the matter. If after discussing you still believe the decision is incorrect, you may request a fair hearing to appeal the decision. You have 90 days from the date of this notice to request an appeal. The appeal committee will review the facts and see if the requirements were applied correctly. The appeal committee does not have the authority to change the program eligibility process, requirements or benefit limitation or exempt an applicant from such.

Purpose of Notice of Ineligibility

- Notify the household that they are not eligible for assistance,
- State the reason for denial, and
- Notify the household regarding the right to appeal.





Indigent Care Handbook

SECTION THREE CASE PROCESSING Page 5					
Responses Regarding a	If a denial decision is disputed by the household, the following may occur:				
Denial Decision	 The household may submit another application to have their eligibility re-determined, 				
	The household may appeal the denial, or				

The county may choose to re-open a denied application.

 If an applicant/household or previous eligible resident wishes to appeal a decision after discussing their case with the Program Coordinator, the applicant/household or previously eligible resident must file a Petition for Appeal Hearing (Form 400) with the CIHC office within 90 days of the decision date.

Appeals



Step 3

3. Within ten days of receipt of completed Petition for Appeal Hearing form, the CIHC Coordinator will furnish the Petition for Appeal and any applicable documentation found in the application, applicable policy and rules found in Chapter 61 and or the program handbook to the County Hearing Authority and to the appellant. County Hearing Authority consists of appointed representatives from each county commissioner.

Denton Dirit	Denton County Indigent Health Care Program Petition of <u>Appeal Hearing</u> Peticion para <u>Una Audiencia</u> de <u>Apelacion</u>				
file this petition for an appeal hearin from the Indigent Health Care Progra		with the decision to den	/ my application or elig	ibility for benefi	
Presento esta peticion para una audier elegibilidad para beneficios del Progr			con la decision de <u>nega</u>	mi <u>solicitud</u> o r	
will represent myself at the <u>hearing</u> . You <u>mismo presentare</u> mi <u>caso</u> en la g			čes □ No		
f you checked "No", complete the fo	llowing :	Si marca "	No", llene lo siguiente:		
	e of Representative or bre del Representativ				
Is representing me in this appeal. I after the appeal hearing. Me representara en esta apelacion. J despues de la audiencia de apelacion	o autorizo a que le g	ntreguen copias de cuale			
Representative's Ad	dress/ <u>Direccion</u> del F	Representante:			
Signature-Appellant- <u>FirmaApelante</u>	Date/Fecha	Signature – Witn (if appellant signe (si firma de apele	d with "X")	Date/Fecha	
Fo	r Office Use Only/ S	olo Para <u>Uso</u> De la <u>Agen</u>	cia		
Case Name	Case No.		County		
Reason For Petition: D. Applica	tion Denied	 Discontinuation 	of Assistance		
Eligibility Determiner		Telephone No,			
Office Address (Street City, State,	ZIP)	County			
Childrens Change Chy, Suite,)	County			

Appeals Steps 4 - 10



- 4. A hearing for an appeal will be scheduled by the County Auditor and all parties (County Hearing Authority, appellant including representative and CIHCP coordinator), will be notified by mail to appear for a scheduled hearing.
- 5. The County Hearing Authority must reach and send a written decision. The written decisions must include point of issue, applicable policy or rule, finding of facts, conclusion and an order.
- 6. The CIHC Coordinator will follow the County Hearing Authority's instructions within 14 days.
- 7. If the County Hearing Authority determines that a household was eligible while the appeal was pending, the County must pay for hospital services the household received during the pending period, if the hospital followed appropriate notification procedures.
- 8. A previously eligible client may choose whether or not to continue his County Indigent Health Care benefits while the appeal is pending. However, if he/ she chooses to continue the benefits and the appeal is denied, he/ she must pay the county and providers for all services received pending the appeal.
- 9. Once filed, only the appellant or representative may withdraw the request for appeal.
- 10. Applicants/household has the right to be represented by legal counsel and if requested, CIHC representatives will make every effort to provide a list of legal services in the community for applicant/household to seek representation if requested.